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Key Figures

		2000	2001	2002	2003	03-02 ± %
Finances						
Operating revenues	CHF mn	5,942	6,031	6,324	6,490	2.6
Operating expenses		-5,620	-5,786	-6,130	-6,313	-3.0
Operating income before ARR 16 allocation		321	246	194	177	-8.6
Allocation ARR 16 to staff provident inst.		-	-	-183	-132	27.9
Operating income after ARR 16 allocation		321	246	11	45	311.6
EBIT		353	452	122	200	63.8
Group result		140	314	-12	25	307.6
Workforce of the whole group						
	Number ¹			28,786	28,707	-0.3
SBB AG and SBB Cargo AG		28,272	27,387	27,617	27,104	-1.9
Traffic						
Transported passengers ²	mn	222.0	229.6	245.3	250.3	2.0
Passenger transport performance ²	mn pkm	10,877	11,509	12,232	12,290	0.5
Transported net tons	mn tons	60.50	59.00	54.93	54.78	-0.3
Net tonne-km	mn tkm	10,786	10,534	9,732	9,936	2.1
Infrastructure						
Network length	km	2,973	2,986	2,982	3,080	3.3
Train path kilometres, normal gauge	mn tpkm	130.8	132.9	135.5	138.0	1.8
Quality						
Train punctuality on arrival	%					
- Passenger trains with delays of < 5 min.		94	94	95	95	0.3
- Freight trains with delays of < 30 min. ³		95	94	91	91	0.2
Productivity						
Passenger traffic						
- Operating expenses per train-km	CHF	-25.94	-25.33	-26.83	-26.71	0.4
- Efficiency in reducing need for grants in regional traffic, grant per train-km		10.19	9.35	8.88	8.27	-6.9
Freight traffic						
- Operating expenses per train-km		-48.85	-49.11	-50.96	-48.92	4.0
Infrastructure, cost efficiency						
- Operating expenses per train path km		9.34	8.48	7.90	7.96	0.8

¹ Workforce, yearly average in full-time equivalents.

² Values on passenger numbers and performances recalculated starting from a new basis.

³ From 2002 new standards and measuring methods.